

Our expertise,  
your way



Winter 2014

## Our client survey results are in...

To enable us to continue providing a great service to our clients, your feedback is key. Every year we carry out a client satisfaction survey and publish these results for all to see. We have recently had the results back from this year's survey and we were delighted to see that almost 80% said our quality of service was 'Excellent', and 97% said they would be likely or highly likely to reccomend our services. To view the full results including questions asked head to our website

[www.powellslaw.com/client-satisfaction.html](http://www.powellslaw.com/client-satisfaction.html)



Why not  
pop in and  
say hello?



Sometimes, a face to face conversation is more suitable, plus we love to put a face to new names! So please feel free to pop in and visit us. We have free convenient parking right outside the office, and we will be open up until 5:15pm Tuesday 23rd December, re-opening again at 9:00am Monday 5th anuary 2015. Don't forget we are always available for a 15 minute free discussion.



# Private Client Seminar Success

We recently held a free Private Client seminar offering talks and advice on a wide range of personal legal topics such as the importance of a well drafted Will and setting up a Lasting Power of Attorney. We felt it important to offer our experience and advice on these critical areas of the law which can sometimes get over-looked, but can make a big difference to you and your family later on in life.

Given the success of our seminar programme we will continue to run free seminars throughout 2015 and we will provide details of the topics covered in the New Year.

We welcome any suggestions you might have for seminar topics that would be of help to you and your family. Simply submit your

suggestions via our Contact form on our website, or email [helpforyou@powellslaw.com](mailto:helpforyou@powellslaw.com)



## STOP PRESS:

### Q&A's in the Weston Mercury – back by popular demand



Back by popular demand in the New Year is our Q&A column in the Weston Mercury. We will begin by focusing on issues such as writing Wills and Inheritance Tax in January, and we welcome your suggestions for Q&A's on other legal topics which would be of use, simply email [helpforyou@powellslaw.com](mailto:helpforyou@powellslaw.com) or call **01934 623 501** to submit your requests. All Q&A articles will be posted on our website so do not worry if you miss one!

All that's left to say is Merry Christmas from all at PowellsLaw!



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**resolution**  
first for family law

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